



STRAIGHTFORWARD PRICING® GUIDE

DRAIN CLEANING GUIDE



OUR COMMITMENTS TO YOU

Respect for Your Time

- On-time appointments
- StraightForward Pricing®
- Warehouse on Wheels®
- We'll fix it right

Respect for Your Home

- Safety and comfort
- Neat, clean & professional
- Floor-savers
- Proven parts & equipment

Professional Team

- Background checked
- Drug tested
- Highly trained
- Experienced

Great Guarantees

- Parts & materials
- Equipment
- Labor
- 100% Satisfaction Guaranteed



**USPs PENDING
APPROVAL**



**Green Screened™ program plumbing
contractors make a commitment to
embrace the “green” movement.
Ask us how.**

TODAY'S SERVICE EXPERIENCE

1. Today's Symptoms

You describe to us your challenges and symptoms

2. System Diagnosis

I will diagnose your entire system and find the solutions

3. Share What I Find

I will explain what we found during the System Diagnosis

4. Your Options & StraightForward Pricing®

I will share your options and give you no-hassle StraightForward Pricing

5. Industry-Leading Guarantees

Your satisfaction is 100% guaranteed

6. Select Your Solution

You authorize any work before it is performed

7. I'll Get the Job Done Right

I will get to work solving your system challenges and clean up afterward

8. Paperwork & Investment

Lastly, I will complete the paperwork

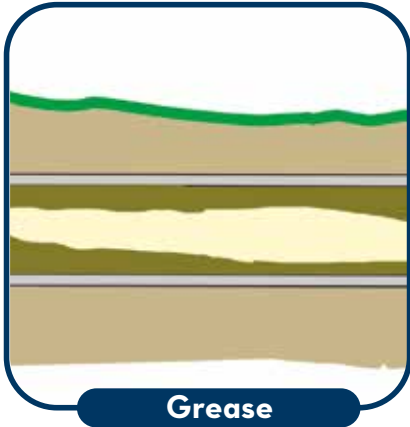
**SERVICE
FEE** **\$69 - \$99**

Diamond Club™
ALWAYS pays just:

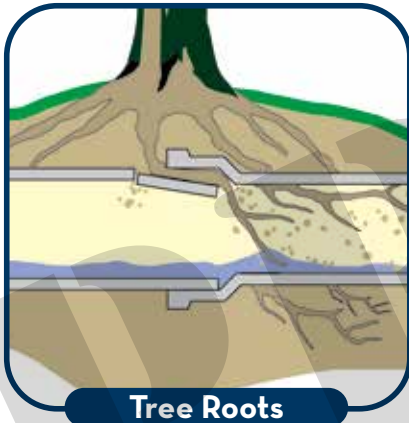
\$69

Initial your authorization and we'll get started!

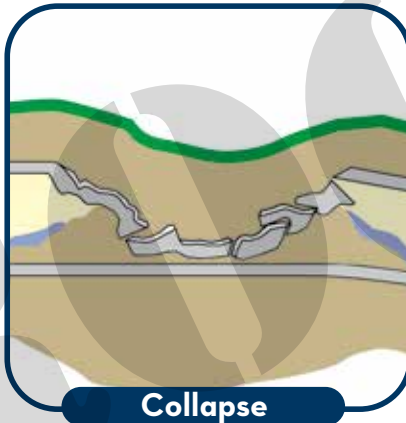
CLEAR YOUR DRAINS OR CLEAN YOUR DRAINS?



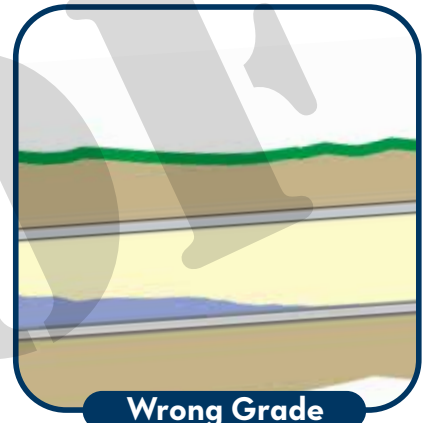
Grease



Tree Roots



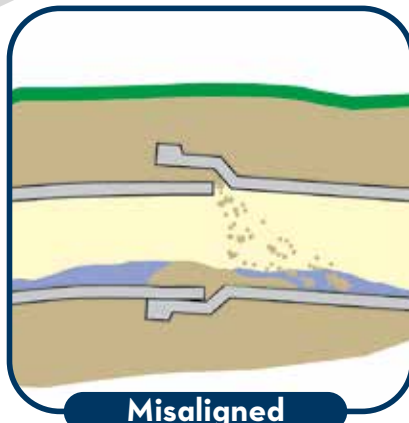
Collapse



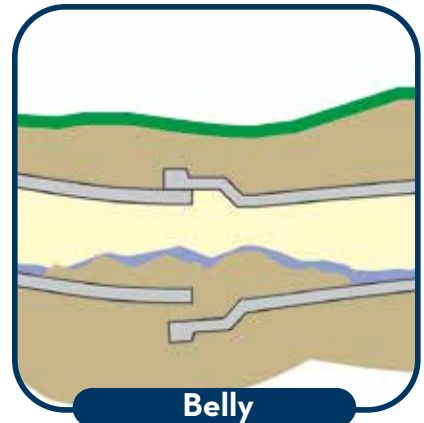
Wrong Grade



Foreign Object



Misaligned



Belly

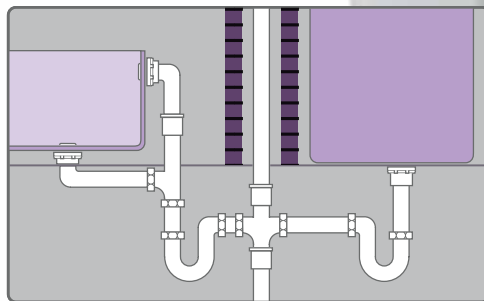
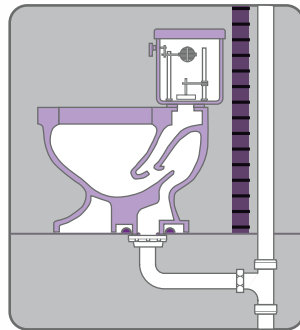
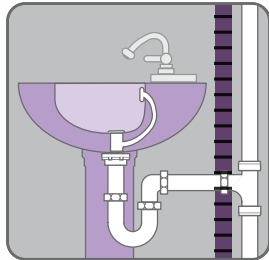
STRAIGHTFORWARD PRICING®*

| LEVEL | DESCRIPTION | CLEAR Cable line(s) only | CLEAN Cable line(s) + BioOne® Drain Treatment | CARE-FREE Cable line(s) + BioOne® Drain Treatment + AquaBright Pipe Rejuvenation® |
|---------------------|--|-----------------------------|--|---|
| 5. | WHOLE HOUSE 3 BATH | \$3169 | \$3195 | \$4095 |
| 4. | WHOLE HOUSE 2 BATH | \$2509 | \$2645 | \$3435 |
| 3. | WHOLE HOUSE 1 BATH | \$1849 | \$1985 | \$2775 |
| 2. | SINGLE LINE 3" - 4" | \$529 | \$588 | \$881 |
| 1. | SINGLE LINE 1.5" - 2" | \$390 | \$449 | \$753 |
| ADDITIONAL ITEMS | Toilet Auger | \$265 | DrainVision™ | \$544 |
| | Toilet Pull & Reset | \$349 | Locate Drain Out | \$565 |
| | Unjam Disposer | \$286 | Locate Drain in Slab | \$1058 |
| | Unjam Sump Pump | \$529 | Pump Out Basement | \$777 |
| | Basement Access | \$349 | Open Septic Tank | \$349 |
| | BioOne® (Home with 8 drains: 4 mos** = 1 64-oz btl) | \$59 | AquaBright® - First 2 Hrs | \$930 |
| | BioOne® (Home with 8 drains: 12 mos** = 3 64-oz btl) | \$136 | AquaBright® - Add Hr | \$390 |
| | | | | |

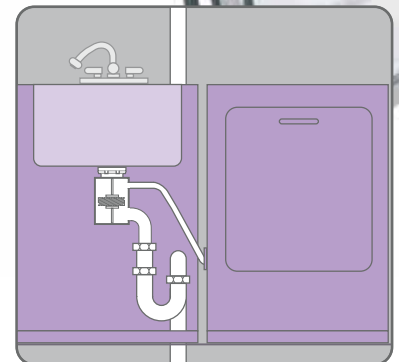
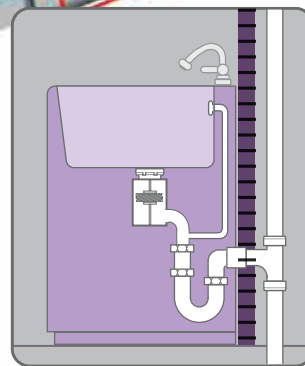
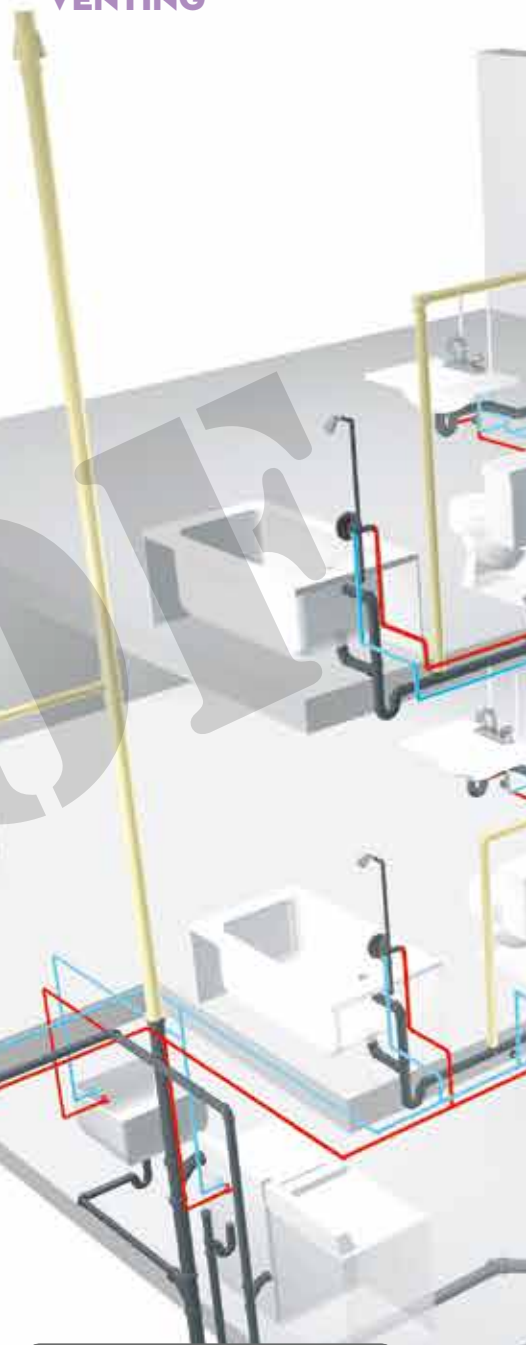
SERVICE FEE \$69 - \$99

Initial your authorization and we'll get started!

BATHROOM

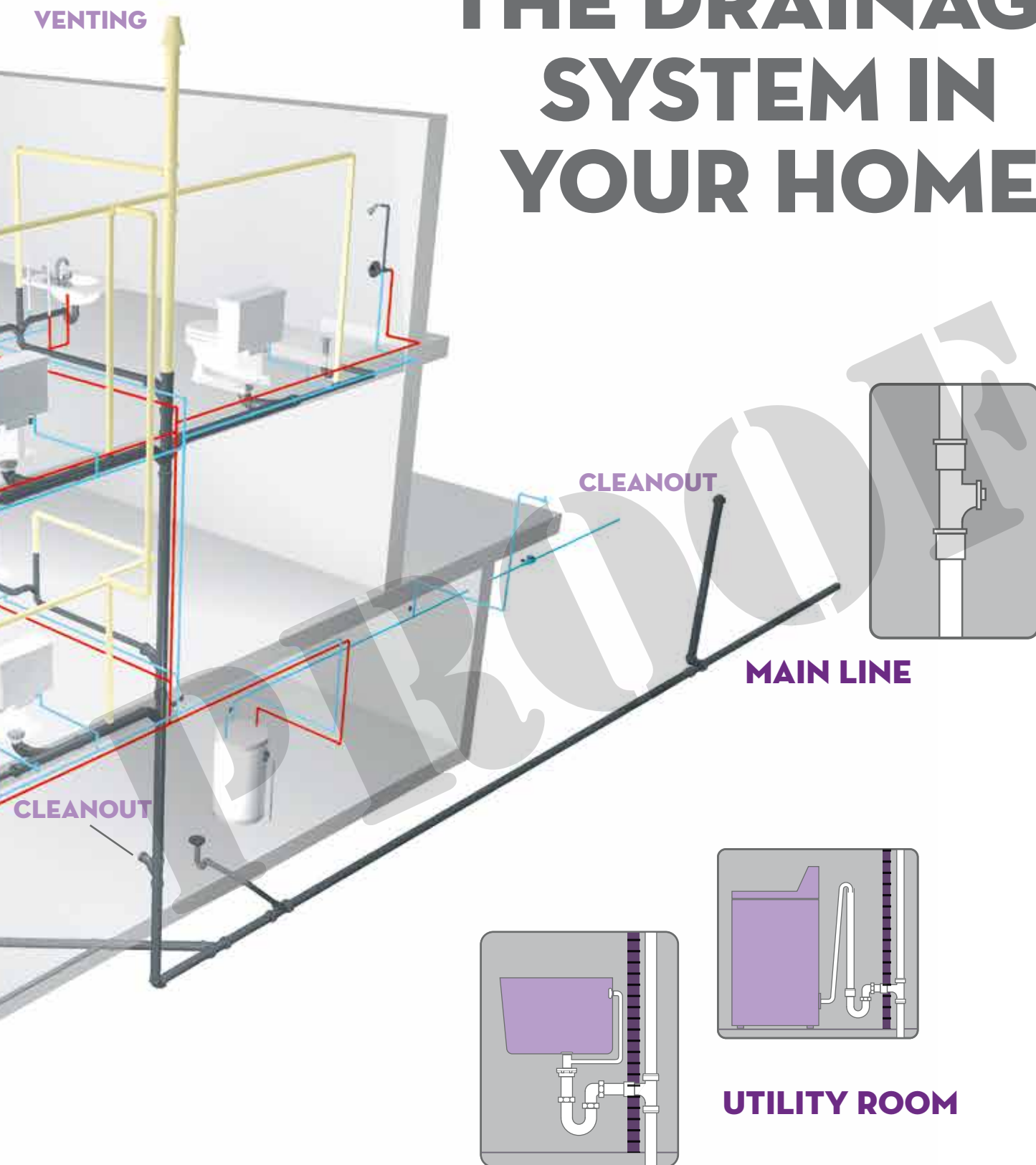


VENTING



KITCHEN

THE DRAINAGE SYSTEM IN YOUR HOME



DRAINVISION™ - YOUR CLOG-IDENTIFICATION TOOL

Tiny cracks develop in your main line, causing it to eventually collapse. Collapsed lines can create costly, emergency repairs—your yard may need to be excavated!

Stop problems before they start with DrainVision™. Look inside your plumbing to see the early warning signs.

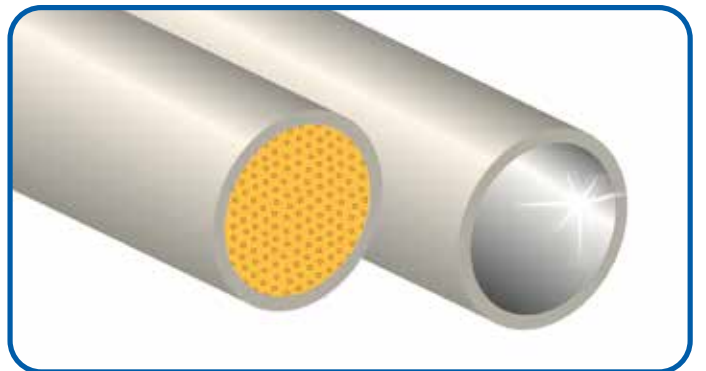


AQUABRIGHT PIPE REJUVENATION® - YOUR PIPE-RESTORATION SYSTEM



Once a plumbing line clogs, it will clog again—unless... Return your plumbing to the day it was installed without destroying your yard.

Aquabright Pipe Rejuvenation® uses high-pressure water to blast away all dirt and sludge. Enjoy toilets and sinks that won't clog again.



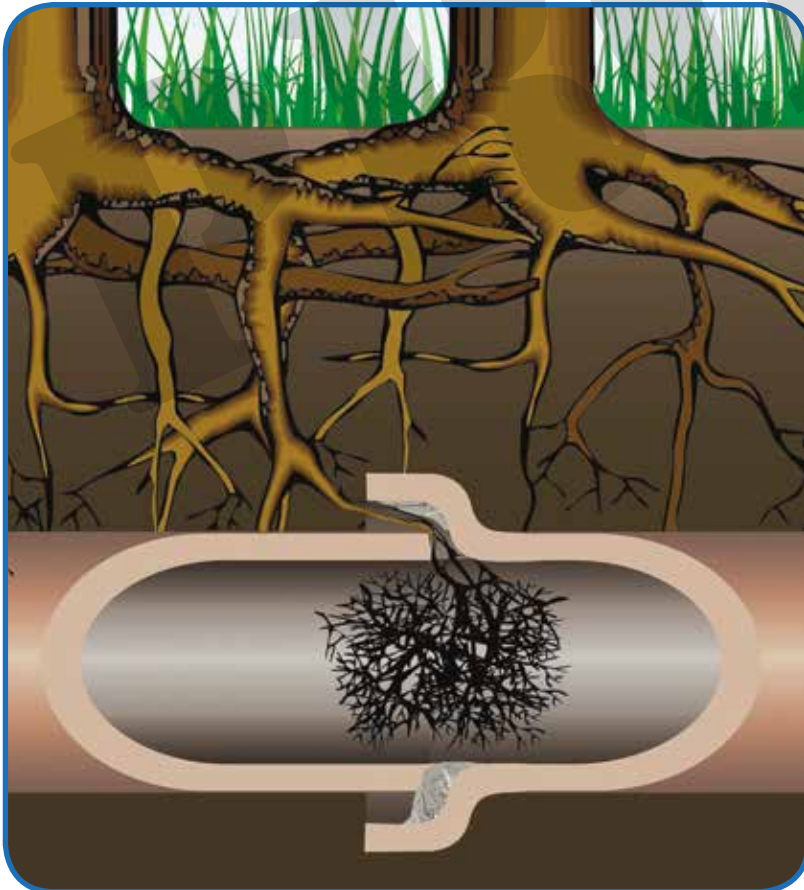


Many drain cleaners are full of harmful acids and toxic chemicals!

The BioOne® program is a family safe, naturally occurring bacteria that can permanently eliminate pipe buildup.



ROOT SOLUTION



Roots enter through cracks in your underground plumbing lines and cause major clogs.

Root solution eliminates the roots from the pipes—and ensures they won't grow again!

WHY REPLACING YOUR MAIN SEWER LINE MAY BE YOUR BEST OPTION...

Financing Options Are Available to You.

Improve Your Home & Increase Your
Family's Safety with No Stress!

Best Long-Term Value

Save money over time by eliminating the need for constant service calls.

Best Long-Term Solution

Enjoy 50-70 years of service; manufacturers indicate 100+ years is possible.*

Strongest Defense to Future Obstruction

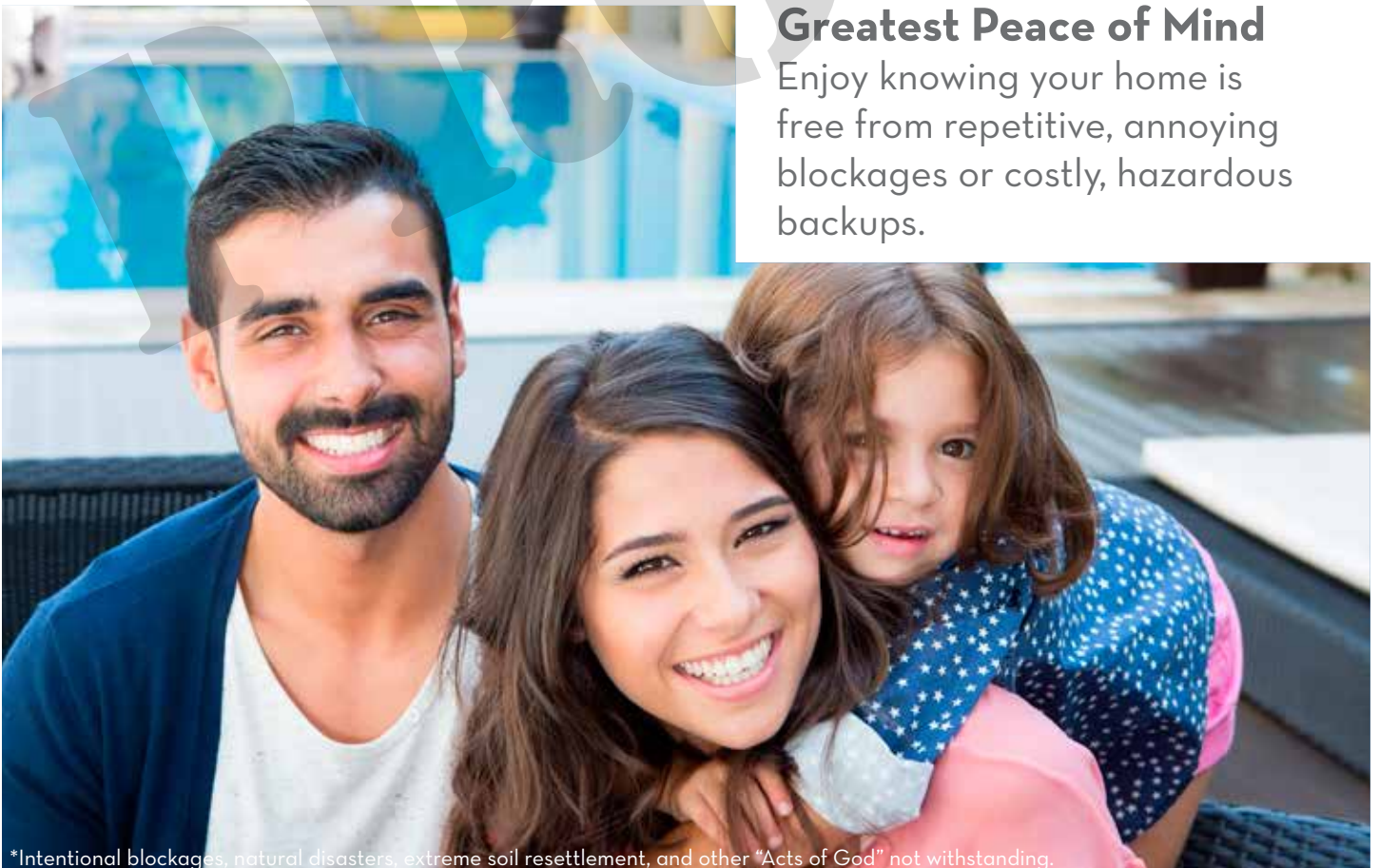
Least prone to future root intrusion.

Increased Home Value

Home buyers highly regard major infrastructural investments.

Greatest Peace of Mind

Enjoy knowing your home is free from repetitive, annoying blockages or costly, hazardous backups.



*Intentional blockages, natural disasters, extreme soil resettlement, and other "Acts of God" not withstanding.

WHY WE ARE YOUR BEST OPTION FOR MAIN SEWER LINE REPLACEMENT!

The Most Important Day in Your Main Sewer Line's Life Is the Day It's Installed. You Want a Company That Stands Behind Its Work & Its People

OUR GUARANTEES TO YOU

5-Year Workmanship Guarantee

Our professional team will install a new line with the highest level of skill and attention to detail. In fact, we guarantee our work for five years.

New Line Guarantee

If your new line fails to perform as we've stated, we'll return to your home to either repair or replace it at no charge to you.

Home-Comfort Guarantee

We guarantee our technicians will not smoke or swear in or around your home; are drug tested and background checked; will wear shoe covers; and will not leave your home without cleaning up. If you find our service does not live up to this standard, you won't pay for the service until we meet your satisfaction.

**ASK US HOW TO GET A LIFETIME
GUARANTEE ON YOUR NEW SEWER LINE!**

The Diamond Club™ is a private membership-service club that's exclusive to our clients. We offer it only to people like you who really love your home and want to protect it from unexpected plumbing breakdowns or worse... water damage! **The Diamond Club™** is plumbing security for your home!



| | | |
|---|---|----------------------------|
| FRONT-OF-THE- LINE SERVICE: | Don't get stuck waiting days for a technician to arrive at your home to fix your plumbing emergency! | PRIORITY SCHEDULING |
| ANNUAL INSPECTION: | Enjoy a complimentary inspection (no service fee) by a highly trained technician to reduce the likelihood of a plumbing emergency in your home. | INCLUDED |
| DISCOUNT ON SERVICE AND REPAIRS: | Never pay full price again! Save big money on all service and repairs. | 10% |
| SERVICE GUARANTEE: | If a problem should arise within the specified time period, we will return to your home and make it right at no additional cost to you! | 2 YEARS |
| FIXTURE GUARANTEE: | Members receive warranties on all equipment installed. | MANUFACTURER |
| SERVICE FEE: | Save with reduced service fees. As a member of our club program you'll never pay extra! | \$69 |
| INVESTMENT: | | \$9.95/ MONTH |

*Refer to terms and conditions.

GUARANTEES

CLEAR 90-DAY, NO-CLOG GUARANTEE

Your interior lines will remain clear, but in the unlikely event a blockage occurs within the next 90 days, you will receive priority service status! A technician will be sent to your home that same day to restore water flow at no additional cost to you!

CLEAN 1-YEAR, NO-CLOG GUARANTEE

Your interior lines will remain clear and clean, but in the unlikely event a blockage occurs within 1 year, you will receive priority service status! A technician will be sent to your home that same day to restore water flow at no additional cost to you!

CARE-FREE, 150%, TRI-5 NO-CLOG GUARANTEE!™

Your interior lines will remain clear, clean, and clog-free condition for the next 5 years, 5 months, and 5 days. In the unlikely event your pipes do experience a blockage in that time, you will receive priority service status! A technician will be sent to restore water flow at no additional cost to you, you will be refunded 100% of your investment, plus, you'll receive an additional 50% of that investment in vouchers good for future service.

MAINLINE 1-YEAR TRIP GUARANTEE

Your main sewer line will remain clear, but in the unlikely event of a stoppage within the 1st year, you will receive priority service status! A technician will be sent to inspect the line with a camera and restore water flow at no additional cost to you! Should a tree root be responsible for stoppage, you are only eligible for one additional clearing of the line.

HOME-COMFORT GUARANTEE

We guarantee our technicians will not smoke or swear in or around your home, are drug tested, will wear shoe covers, and will not leave your home without cleaning up. If you find our service does not live up to this standard, you won't pay for the service until we meet your satisfaction.

Guarantees are for normal usage. These guarantees exclude intentional acts to cause a blockage, blockages caused by items not normally found in pipes, and acts of God.

