



STRAIGHTFORWARD PRICING® GUIDE

PLUMBING SERVICE & REPAIR



PROOF

OUR COMMITMENTS TO YOU

Respect for Your Time

- On-time appointments
- StraightForward Pricing®
- Warehouse on Wheels®
- We'll fix it right

Respect for Your Home

- Safety and comfort
- Neat, clean & professional
- Floor-savers
- Proven parts & equipment

The Best Team

- Background checked
- Drug tested
- Highly trained
- Experienced

The Best Guarantees

- Parts & Materials
- Equipment
- Labor
- 100% Satisfaction Guaranteed



- ✓ DRUG TESTED
- ✓ BACKGROUND CHECKED
- ✓ PROFESSIONALLY TRAINED



Green Screened™ program plumbing contractors make a commitment to embrace the “green” movement. Ask us how.

TODAY'S SERVICE EXPERIENCE

1. Today's Symptoms

You describe to us your challenges and symptoms

2. System Diagnosis

I will diagnose your entire system and find the solutions

3. Share What I Find

I will explain what we found during the System Diagnosis

4. Your Options & StraightForward Pricing®

I will share your options and give you no-hassle StraightForward Pricing®

5. Industry-Leading Guarantees

Your satisfaction is 100% guaranteed

6. Select Your Solution

You authorize any work before it is performed

7. I'll Get the Job Done Right

I will get to work solving your system challenges and clean up afterward

8. Paperwork & Investment

Lastly, I will complete the paperwork

**SERVICE
FEE**

\$69 - \$99

**Diamond Club™
ALWAYS pays just:**

\$69

Initial your authorization and we'll get started!

WHAT CAUSED YOUR SYSTEM CHALLENGES TODAY?

Most system repairs are caused by just FIVE problems

1. Age of system

- Wear & tear

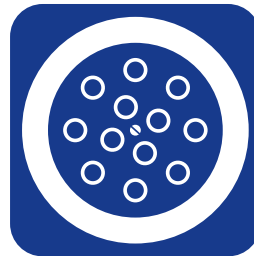


2. Water pressure



3. Water quality

- Hard water
- Contaminants



4. Poor installation

- Installation errors
- Design errors
- Safety/code violations



5. Lack of maintenance



STRAIGHTFORWARD PRICING[®]

Level	Standard	Diamond Club [™]
10	\$1,765	\$1,588
9	\$1,118	\$1,006
8	\$882	\$794
7	\$735	\$662
6	\$624	\$561

Description

- A. Replace Tub/Shower Drain to Stack, 2nd Floor
- B. Replace Burner Lo-NOx Water Heater
- C. Replace Kohler Brass Float-Valve Assembly
- D. Track Hoe for Excavation, 1/2 Day
- E. Replace Sewage-Ejector Pump, 1/2 HP

- A. Install Yard Cleanout up to 3' Deep
- B. Remove & Patch Concrete, per Yard
- C. Replace Premium Thermostatic-Shower Cartridge
- D. Replace Closet Bend & Flange with Access

- A. Replace Thermostatic-Mixing Valve
- B. Rebuild Premium Tub/Shower Valve
- C. Customer-Supplied T/S Valve with Cover Plate
- D. Replace Hot-Water Circulation Pump
- E. Replace Washing-Machine Box, Supply & Drainage

- A. Electric Water-Heater Rebuild, 2 Elements & 2 Thermostats
- B. Replace Water Heater Gas Valve/Thermostat
- C. Install Customer-Supplied Std Water Heater
- D. Replace Tub Waste & Overflow with Access
- E. Replace Tub/Shower Drain & Trap with Access
- F. Replace Closet/Urinal Flushometer
- G. Replace Pressure-Reducing Valve, up to 1"

- A. Complete Toilet-Tank Rebuild
- B. Replace Closet Flange
- C. Replace Water-Heater Electronics
- D. Repair Premium Kitchen/Lavatory Faucet
- E. Replace 17-Gauge Waste & Trap, 2-Bowl Sink
- F. Install Ice-Maker Line Through Kitchen Cabinet
- G. Replace Balance Spool in Tub/Shower Valve
- H. Replace Sump-Pump Float Switch & Check Valve
- I. Replace Laundry-Hose Bibbs
- J. Test Gas-Pipe System

STRAIGHTFORWARD PRICING®

Level	Standard	Diamond Club™
5	\$512	\$461
4	\$400	\$360
3	\$300	\$270
2	\$200	\$180
1	\$100	\$90

Description

- | | |
|--|---|
| <ul style="list-style-type: none"> A. Standard Toilet-Tank Rebuild B. Replace 2 Electric Water-Heater Elements C. Replace Water-Heater Anode Rod D. Replace Water-Heater Hot-Surface Igniter E. Replace Water-Heater Burner Assembly, NG F. Repair Deluxe Kitchen/Lavatory Faucet G. Repair Deluxe Tub/Shower Valve H. Install Customer-Supplied Spread Faucet | <ul style="list-style-type: none"> I. Remove & Replace Customer-Supplied Dishwasher J. Replace 17-Gauge Waste for 2-Bowl Sink K. Replace 17-Gauge P-Trap L. Replace Tub/Shower P-Trap with Access M. Replace Sewage-Pump Float Switch N. Replace 1" Ball Valve O. Winterize 2-Bath House |
|--|---|

- | | |
|---|---|
| <ul style="list-style-type: none"> A. Replace Toilet/Tank Gasket & Bolts B. Replace Toilet/Urinal Spud Washer C. Install Customer-Supplied Toilet D. Replace 1 Electric Water-Heater Element E. Replace 2 Electric Water-Heater Thermostats F. Replace Water-Heater Drain Valve G. Replace Water-Heater Dip Tube H. Rebuild Standard Kitchen/Lavatory Faucet I. Rebuild Standard Tub/Shower Valve J. Replace Undercabinet Deluxe Water Filter | <ul style="list-style-type: none"> K. Replace Universal Ice-Maker Filter L. Install SS Braided Dishwasher Hose M. Replace Sink-Basket Strainer N. Replace PVC Waste on Double-Bowl Sink O. Replace Lavatory Pop-Up Assembly P. Install up to 3/4" Ball Valve Q. Replace up to 5 Stop Valves, 1 Location R. Replace Hose-Bibb/Sill Cock with Access S. Replace Sump Pump Float Switch T. Open Wall & Patch, No Finishing |
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| <ul style="list-style-type: none"> A. Replace Toilet-Fill Valve & Supply B. Replace Kohler Brass Trip Lever C. Replace Sloan Flushmate Cartridge D. Rebuild Toilet/Urinal Flushometer E. Remove & Reset Toilet F. Replace 1 Electric Water-Heater Thermostat G. Replace 1.6 Gallon Expansion Tank H. Replace Water-Heater T&P Valve I. Flush Water Heater J. Install Customer-Supplied Center-Set Faucet K. Replace Kitchen-Faucet Sprayer L. Replace Bath-Tub Spout | <ul style="list-style-type: none"> M. Replace Waste on Single-Bowl Sink N. Replace Waste-Arm Trap Adapter O. Replace Studor-Type Air-Admittance Valve P. Replace Water-Pipe Nipples in Wall Q. Test RPZ / Double Check Backflow with Access R. Purchase Plumbing Permit S. Provide Major Access T. De-Winterize 2-Bath House U. Replace Gas-Flex Connector V. Replace Sump-Pump Check Valve W. Replace up to 2 Shutoff Valves, 1 Location |
|--|--|

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|---|--|
| <ul style="list-style-type: none"> A. Replace Standard Round/Elongated Toilet Seat B. Replace Toilet Flapper/Ball/Disc & Std Trip Lever C. Install Toilet-Spanner Flange D. Replace Water-Heater Thermocouple E. Replace Supply Tubes with Stainless Braided F. Replace Washer Hoses with Stainless Braided G. Replace up to 3 Faucet Aerators H. Recaulk Bath Tub I. Remove & Clean Water-Heater Burner Assembly J. Unjam Disposer | <ul style="list-style-type: none"> K. Standard Access Charge L. Install Plastic-Access Panel M. Replace Sink PVC P-Trap N. Replace Sink Tailpiece O. Replace Waste Line Slip Nut & Washer P. Replace Dishwasher Air Gap Q. Replace up to 4' B Vent Flue Pipe R. Replace B Vent Flue Fitting per Each S. Pull, Clean & Inspect Sump Pump |
|---|--|

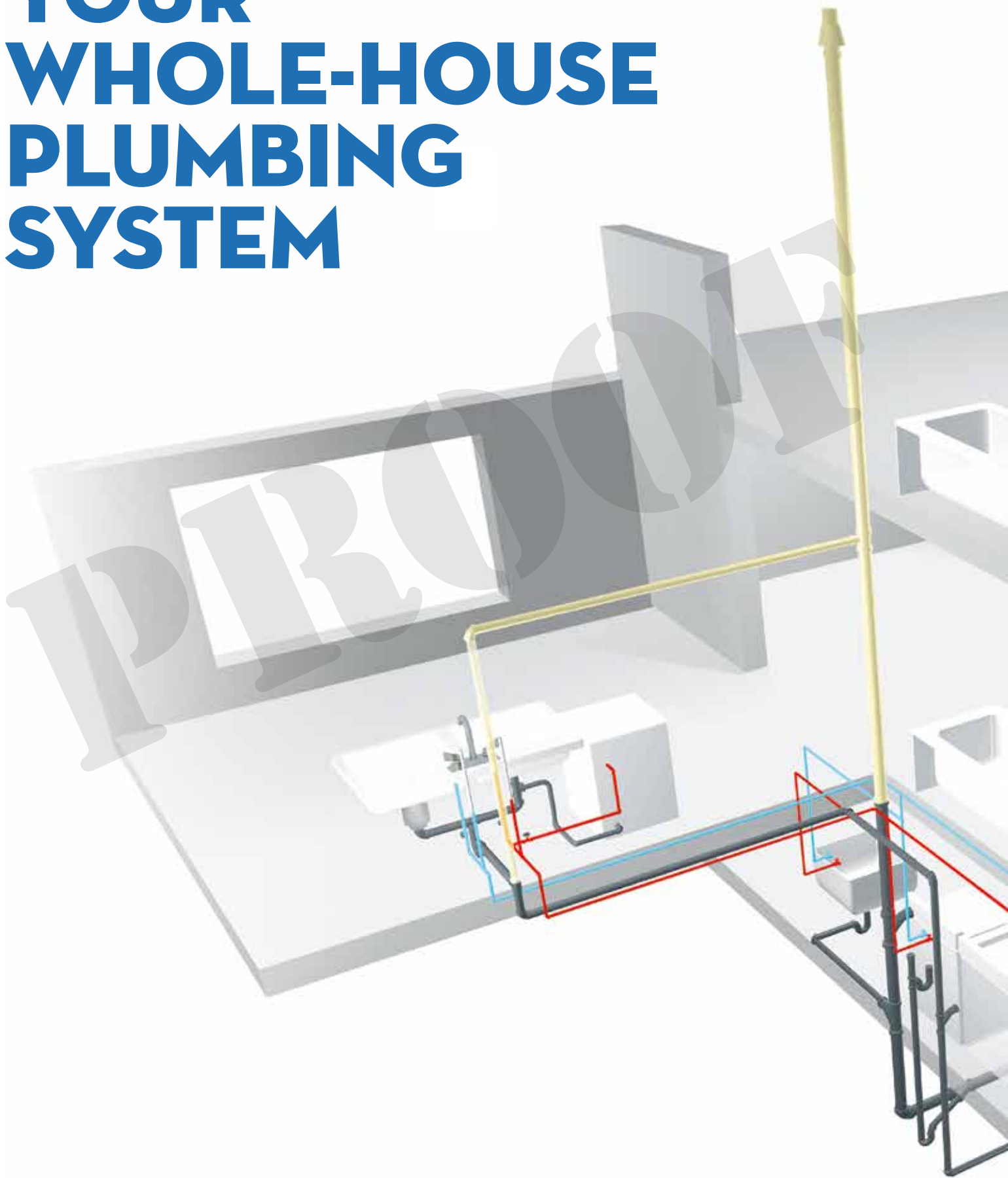
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| <ul style="list-style-type: none"> A. Diagnose Water Heater B. Adjust Temperature on Water Heater C. Adjust Thermostatic-Mixing Valve D. Adjust Pressure-Reducing Valve E. Install Hose-Bibb Vacuum Breaker F. Install Sink-Hole Cover G. Replace Tub-Overflow Gasket | <ul style="list-style-type: none"> H. Clean & Adjust Pop-Up Assembly I. Replace Cleanout Plug J. Replace Water/Drain Pipe up to 5 Feet K. Replace Drain Fittings per 2 L. Replace Water Fittings per 3 M. Replace Gas CSS Tubing per 5 Feet N. Replace Gas CSS Fittings per Each |
|--|---|

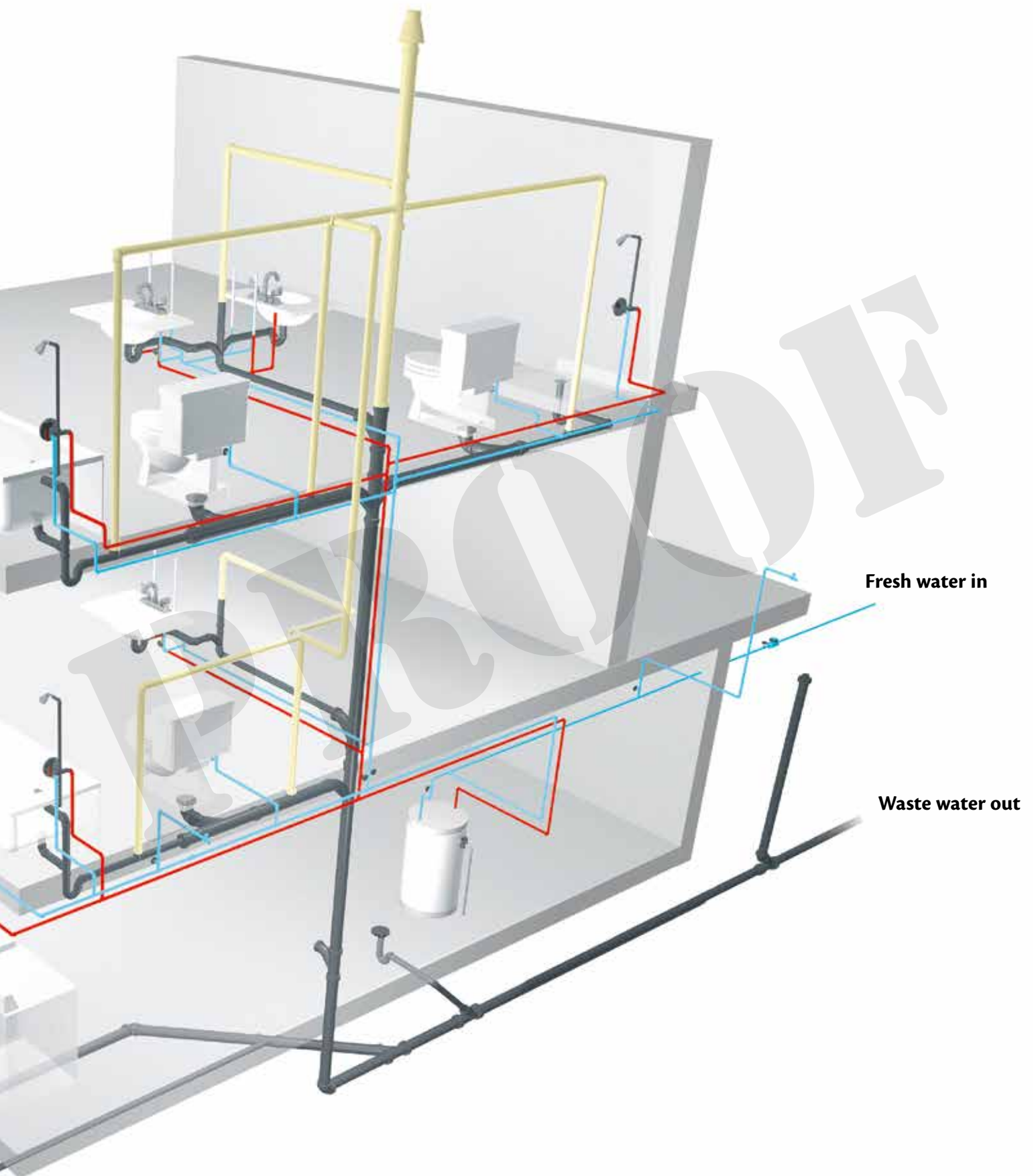
STRAIGHTFORWARD PRICING® BOILER REPAIRS

Level	Description		Standard Price
5	A. Replace Ignition Module & Spark Igniter B. Replace LWCO (does not include #67) C. Replace PSI Control D. Replace Circulator Pump E. Replace Zone-Valve Assembly F. Replace Water Feeder for Steam Boiler	G. Replace Vent Damper H. Skim Boiler I. Bleed Radiator, per 2 J. Reset Flame Roll-Out/Spill Switch K. Diagnose Cause of Failure L. Drain & Fill Heating System M. Replace 12 PSI Fill Valve N. Replace Backflow Preventer	\$786
4	A. Purge Radiator up to 4 Stories B. Purge Baseboard up to 4 Zones C. Replace Transformer D. Replace Pump Relay up to 3 Zones E. Replace Aquastat Relay	F. Replace 24V Gas Valve G. Replace Radiator Valve H. Replace Electronic-Ignition Module I. Install 1 Fire Sprinkler Above Boiler	\$650
3	A. Fill & Purge Radiator up to 2-Story House B. Fill & Purge Baseboard up to 2 Zones C. Replace Pilot Tubing & Flame Head D. Replace Temp. & Pressure Gauge E. Replace 9D Check Valve on Fill Line F. Replace 750mV Thermocouple G. Replace Spark Igniter	H. Replace Zone-Valve Head I. Replace 210,000 BTU Relief Valve J. Pitch Radiator K. Replace Gauge Glass L. Replace Standard Thermostat M. Replace Thermal-Expansion Tank, #30 N. Replace Power-Pile Generator O. Replace Main Steam Vent	\$468
2	A. Check & Adjust Gas Pressure B. Replace Bleeder Valve C. Disconnect 1 Radiator D. Reconnect 1 Radiator (No Fill & Purge)	E. Replace B&G Coupler F. Replace Boiler Drain G. Fast Fill System H. Replace Blockage Switch I. Replace Roll-Out Switch	\$280
1	A. Adjust Temperature B. Relight Pilot C. Reset Flame Roll-Out/Spill Switch D. Diagnose Cause of Failure E. Tighten Packing Nut F. Drain Switch G. Fill System H. Bleed up to 2 Radiators	I. Adjust Water Pressure J. Clean Gauge Glass K. Replace Varivent or Coin Vent per 2 L. Replace Return Line per 2 feet M. Replace Return Line Fittings per 2 N. Replace CO Detector O. Disconnect & Remove Smoke Pipe to Inspect	\$173

HOT-WATER GAS BOILERS	Standard Installation Cast-Iron Boiler with Controls, Feed Valve, and LWCO	Deluxe Installation with Outdoor Rest, Multi-Zone	Premier Installation with 40G IDWH, Multi Temp, Replace Near Boiler Components	
	Up to 75,000 BTUs / High-Efficiency Gas	\$7,495	\$10,905	\$12,926
	Up to 140,000 BTUs / High-Efficiency Gas	\$8,421	\$11,368	\$13,389
	Up to 175,000 BTUs / High-Efficiency Gas	\$9,574	\$12,521	\$14,542
	Up to 210,000 BTUs / High-Efficiency Gas	\$10,211	\$13,389	\$14,947
	Up to 280,000 BTUs / High-Efficiency Gas	---	\$14,832	\$16,389
	Up to 110,000 BTUs / High-Efficiency Gas	---	\$17,547	\$20,863
	Up to 140,000 BTUs / Ultra High-Efficiency Gas	---	\$18,705	\$22,021
	Up to 210,000 BTUs / Ultra High-Efficiency Gas	---	\$22,295	\$26,189
Boiler Enhancements	With Boiler Installation		Standard Rate	
Expansion Tank - Closed	\$605		\$921	
Expansion Tank - Bladder	\$489		\$805	
Circulation Pump, 3-Speed	\$434		\$513	
Circulation Pump, Variable-Speed	\$800		\$879	
40 Gallon IDWH	\$4,337		\$5,284	
60 Gallon IDWH	\$5,463		\$6,726	
SprioVent Air Elimination	\$979		\$979	
Oil-Tank Abatement 275G Standard	\$1,042		\$1,358	
Oil-Tank Abatement 275G Deluxe	\$1,505		\$2,137	
Reline Chimney Standard 1 Story	\$2,137		\$2,768	
Reline Chimney Standard 2 Story	\$3,232		\$3,863	
Boiler First Aid	With Boiler Repair		Standard Rate	
Multi-Zone Relay	\$721		\$1,037	
Burner Brush & Check	\$181		\$339	
Deep Cleaning	\$724		\$1,040	
Isolator Circulator Flanges	\$752		\$909	
Zone Valves				
3/4" Zone Valve Complete	\$417		\$575	
1" Zone Valve	\$434		\$592	

YOUR WHOLE-HOUSE PLUMBING SYSTEM





BATHROOM

	Standard	Deluxe	Premier
Sink			
Single Drop-In	\$823	\$985	\$1,631
Single Undermount	\$1,052	\$1,308	\$2,067
Pedestal	\$1,061	\$1,595	\$2,187
Toilet with Seat			
Two-Piece	\$603 Round	\$785 Elongated	\$1,224 Comfort
Lowboy	\$1,131	\$1,616	\$2,212
Bidet	\$1,479	\$1,963	\$2,558
Color Add	\$194	\$274	\$442
Bath Faucet			
Center-Set	\$688	\$813	\$1,157
Spread	\$910	\$985	\$1,421
Tub/Shower Valve	\$818	\$1,080	\$1,917
Shower Head	\$132	\$174	\$269
Sloan-Type Valve	\$567 Regal	\$800 Royal	\$1,033 Electronic
Grab Bar	---	\$427	---
Hand Shower	\$728	\$1,089	\$1,551
Thermostatic Valve	---	\$1,298	\$1,922

KITCHEN

Standard

Deluxe

Premier

Disposal	\$562	\$669	\$935
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Instahot Replacement	\$724	\$905	\$1,297
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Kitchen Faucets

2H without Spray	\$605	\$757	\$1,373
2H with Spray	\$647	\$792	\$1,396
1H without Spray	\$655	\$712	\$1,153
1H with Spray	\$714	\$784	\$1,381
Spout Spray	\$710	\$862	\$1,387
Pull Down	\$922	\$1,243	\$1,617

Kitchen Sinks

Single Drop-In	\$799	\$1,206	\$1,566
Double Drop-In	\$1,046	\$1,607	\$2,262
Double Undermount	---	\$2,300	\$3,000

LAUNDRY ROOM

	Standard	Deluxe	Premier
Laundry Sink			
Single	\$828	\$1,038	---
Double	---	\$1,438	---
Dryer Vent	---	\$392	---
Washing-Machine Hose	\$104	---	\$142
Washer Box with 1/4 Turn Valves	---	\$487	---
Smoke Detector	---	\$165	---
CO Detector	---	\$198	---
Hook-up Gas Appliance	\$392	---	---
Log Lighter	---	\$1,546	---
Backflow Device, up to 1"	\$987 Vac Breaker	\$1,010 Double Check	\$1,221 RPZ
Sump Pump	\$564	\$798	\$1,031

WHOLE-HOUSE REPIPE

Layout

Access Level 1

Access Level 2

Access Level 3

One Bath

Water & Drain	\$5,676	\$8,235	\$18,636
Water Only	\$3,287	\$4,585	\$10,232
Drain Only	\$3,171	\$4,651	\$14,509

Two Bath

Water & Drain	\$8,888	\$12,809	\$32,285
Water Only	\$4,640	\$6,163	\$26,659
Drain Only	\$5,111	\$7,633	\$22,600

Three Bath

Water & Drain	\$13,933	\$19,051	\$37,435
Water Only	\$7,163	\$8,613	\$30,227
Drain Only	\$6,967	\$8,751	\$29,103

Additional Bath/Kitchen

Water & Drain	\$5,016	\$6,241	\$15,149
Water Only	\$2,791	\$3,987	\$8,372
Drain Only	\$2,392	\$3,588	\$7,908

WATER HEATER: REPAIR OR REPLACE?

REPAIR VS REPLACE PROFILE

Circle the appropriate response, then add up your rating to determine whether to repair or replace your water heater.

1. Age of water heater

1 - 4 yrs. 0	5 - 8 yrs. 4	9 - 13 yrs. 8	14+ yrs. 10
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1.

2. How often do you run out of water?

Seldom 1	Occasionally 2	Often 3	Always 10
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2.

3. How long will you live in the home?

1 - 3 yrs. 1	4 - 6 yrs. 2	7 - 9 yrs. 3	10+ yrs. 4
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3.

4. Today's repair cost

\$0 - \$99 1	\$100 - \$199 2	\$200 - \$269 3	\$270+ 4
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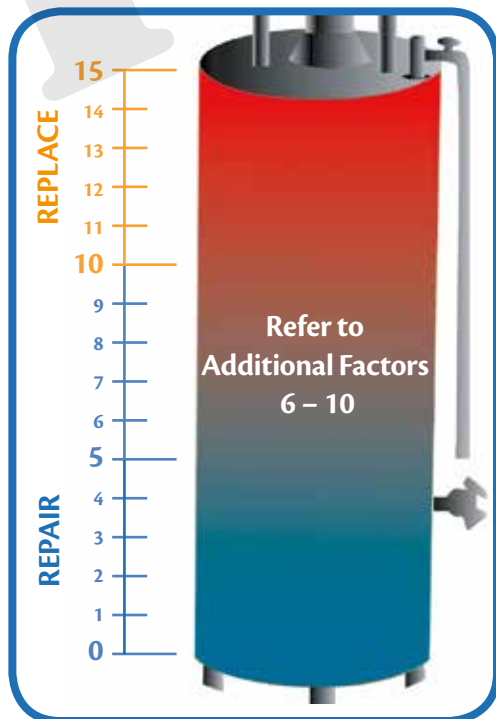
4.

5. Rust corrosion

Light 1	Moderate 2	Extreme 3
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5.

Total

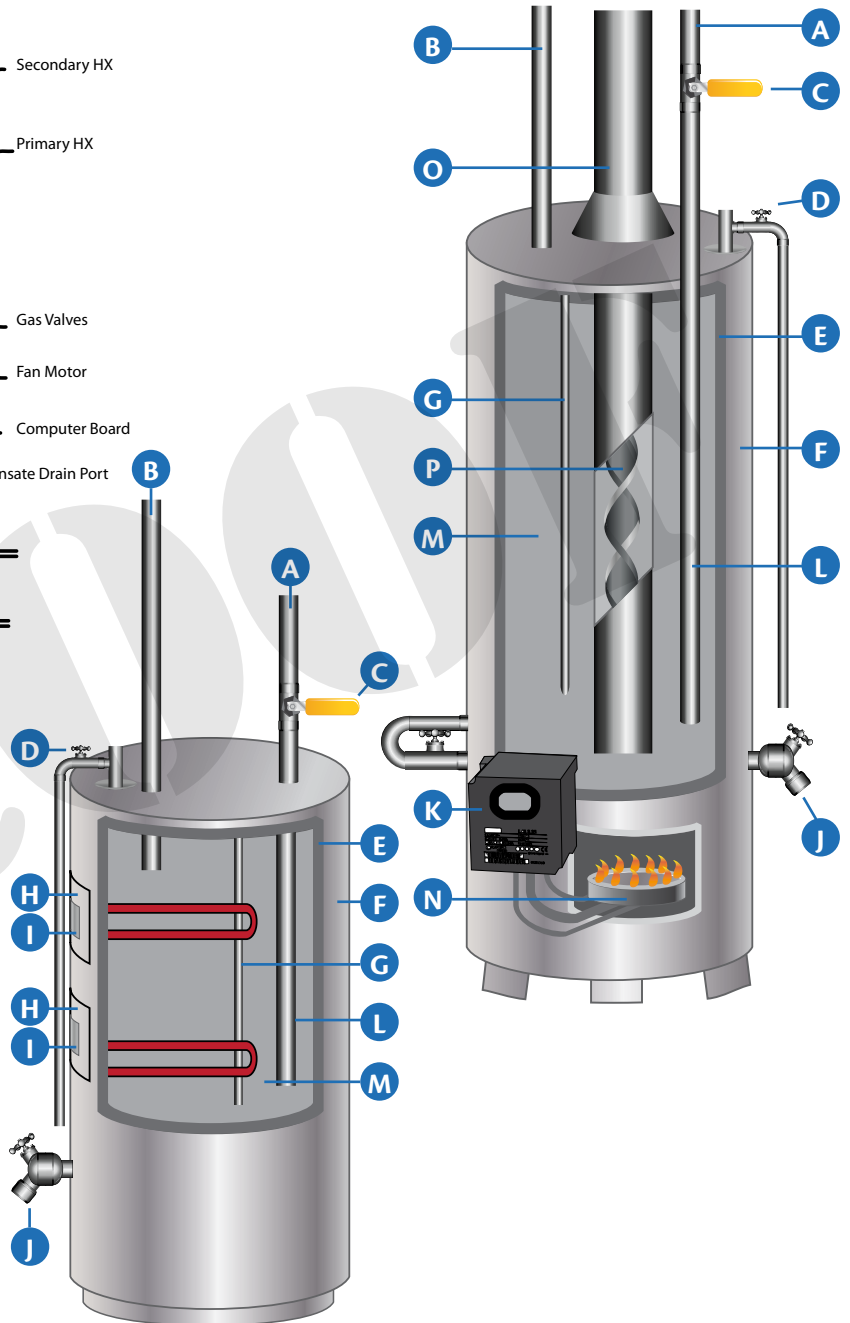
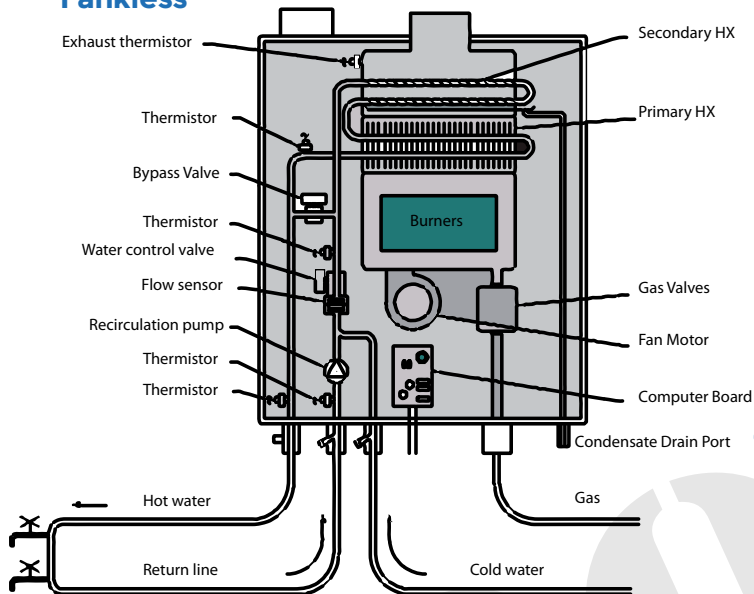


Additional Factors to Consider When Replacing a Water Heater

6. Growing Family Needs
7. Guarantees
8. Energy Savings
9. Future Repair Costs
10. Inflation

HOW A WATER HEATER WORKS

Tankless



- | | |
|---|--------------------------------------|
| A Cold-Water Inlet | I Electrical-Heating Elements |
| B Hot-Water Outlet | J Drain Valve |
| C Lever-Action Emergency Water Shutoff | K Burner Control |
| D Temperature/Pressure-Relief Safety Valve | L Dip Tube |
| E Internal Insulation | M Steel Tank |
| F Jacket | N Gas Burner |
| G Anode Rod | O Draft Diverter |
| H Thermostat | P Flue Baffle |

CHOOSE THE BEST OPTION FOR YOUR FAMILY...

Least Expensive

Good choice if you are planning to move in less than a year.

This is the least expensive, bare-bones “builder” option.

Good Investment Value

Good choice if you plan to live in your home more than one year.

Designed for the homeowner who wants longevity, low-operating cost, and system durability.

Technologically Advanced

Designed for the homeowner who desires the latest, cutting-edge technology, who is concerned about the environment, and who wants the highest energy-efficient water heater with top-of-the-line safety features.



ELECTRIC WATER-HEATER SELECTION

SYSTEM	STANDARD	HYBRID	SOLAR
Type	Conventional Tank	High-Efficiency Heat Pump	Solar Water Heating
Features	Professional Installation Recycle Old Water Heater All Permits Meets New EPA Energy Saving Requirements	Professional Installation Low Operating Costs Conserves Energy ENERGY STAR Qualified Absorbs Environmental Heat and Transfers It to Heat Your Water Multiple Operation Modes Recycle Old Water Heater Expansion Tank All Permits	Professional Installation Lowest Operating Costs Conserves Energy ENERGY STAR Qualified Qualifies for Federal Tax Credits Uses the Power of the Sun Electric Back Up to Ensure Hot Water Multiple Operation Modes Recycle Old Water Heater Expansion Tank All Permits
Warranties	6-Year Tank Warranty 2-Year Parts 2-Year Labor	6-Year Tank Warranty 2-Year Parts 2-Year Labor	10-Year Tank Warranty 10-Year Parts 2-Year Labor
40 Gallon Lowboy	\$1,669 \$42 per month*	\$3,848 \$96 per month*	\$19,041 \$238 per month*
40 Gallon Tallboy	\$1,678 \$42 per month*	\$5,653 \$141 per month*	\$19,470 \$243 per month*
50 Gallon Med/Tall	\$1,927 \$49 per month*	\$6,246 \$156 per month*	\$20,649 \$258 per month*

*60 equal monthly payments at 7.99% APR O.A.C.

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GAS WATER-HEATER SELECTION

SYSTEM	STANDARD	POWER VENT	DIRECT VENT	TANKLESS
Type	Conventional Tank	High-Efficiency Power Vent	High-Efficiency Direct Vent	Tankless
Features	Professional Installation Recycle Old Water Heater All Permits Meets New EPA Energy Saving Requirements	Professional Installation Recycle Old Water Heater All Permits Extended Parts & Tank Warranty Expansion Tank High Efficiency Faster Recovery for More Hot Water Power Vent Meets New EPA Requirements	Professional Installation Recycle Old Water Heater All Permits Extended Parts & Tank Warranty Expansion Tank High Efficiency Faster Recovery for More Hot Water Wall Direct Intake & Exhaust Meets New EPA Requirements	Professional Installation Recycle Old Water Heater All Permits Heat Water Only When Needed Reduced Energy Waste Continuous Hot Water Wall-Mounted, Space-Saving Design Uses Outside Air for Operation Meets New EPA Requirements
Warranties	6-Year Tank Warranty 2-Year Parts 2-Year Labor	6-Year Tank Warranty 2-Year Parts 2-Year Labor	6-Year Tank Warranty 2-Year Parts 2-Year Labor	6-Year Heat Exchanger 2-Year Parts 2-Year Labor
40 Gallon Lowboy	\$1,914 \$48 per month*	---	---	180S \$3,861 \$142 per month*
40 Gallon Tallboy	\$1,914 \$48 per month*	\$3,376 \$84 per month*	\$5,932 \$148 per month*	
50 Gallon Med/Tall	\$2,019 \$50 per month*	\$3,587 \$90 per month*	\$6,611 \$165 per month*	240S \$4,397 \$133 per month*

WATER-HEATER OPTIONS

STANDARD	DELUXE	PREMIER
6-Year Warranty on Tank 2-Year Warranty on Parts and Labor	6-Year Warranty on Tank, Parts, and Labor One (1) Full Port 1/4 Turn Ball Valve Stainless Steel Braided No Burst Connectors Expansion Tank	10-Year Warranty on Tank, Parts, and Labor Two (2) Full Port 1/4 Turn Ball Valves Full Port Quick Drain Valve Stainless Steel Braided No Burst Connectors Expansion Tank Earthquake Strapping as Required
NO ADDITIONAL CHARGE	\$775	\$1,292

ADD-ON FEATURES	STANDARD	DELUXE	PREMIER
Catch Pan	\$228	---	---
Emergency Water Shutoff	\$173	---	---
Expansion Tank	\$188	\$289	---
LP Gas Conversion	\$134	---	---
Mixing Valve	---	\$578	---
Premium Anode Rod	\$219	---	---
Recirculation Pump	\$593	\$863	---
Relocation	\$547	\$760	\$973
Stainless No Burst Connectors	---	---	\$213
Water Heater Fast-Drain Valve	---	\$228	---

WATER-HEATER GUARANTEES

\$100 NO-AGGRAVATION GUARANTEE

We stand behind our installation and products so firmly that if your water heater fails you within the first year, not only will we fix it at no charge, but we will also give you \$100 in vouchers toward future services. It's our way of saying, "sorry for the aggravation."

HOME-COMFORT GUARANTEE

We guarantee our plumbers will not smoke or swear in your home, are drug tested, will wear shoe covers, and will not leave your home without cleaning up. If you find our service does not live up to this standard, you won't pay for the service until we meet your satisfaction.

BEST-VALUE GUARANTEE

We guarantee you will not be able to find an identical water-heater solution (product, service, installation quality, warranties, and guarantees) from another company for less or we will happily pay you the difference plus a \$25 finder's fee.

NO-LEMON GUARANTEE

Should your water-heater tank develop a leak during its guaranteed period, we will remove it and give you a completely new water heater at no charge. If you have ever experienced a "lemon" before, you will truly appreciate our commitment to your long-term satisfaction.

100% SATISFACTION GUARANTEE

The water heater we have installed will perform as we have stated. If your water heater fails to deliver your family the hot water you were expecting within the next year, we will refund 100% of your investment.*

*Requires removal of our heater.

The Diamond Club™ is a private membership-service club that's exclusive to our clients. We offer it only to people like you who really love your home and want to protect it from unexpected plumbing breakdowns or worse... water damage! **The Diamond Club™** is plumbing security for your home!



FRONT-OF-THE- LINE SERVICE:	Don't get stuck waiting days for a technician to arrive at your home to fix your plumbing emergency!	PRIORITY SCHEDULING
ANNUAL INSPECTION:	Enjoy a complimentary inspection (no service fee) by a highly trained technician to reduce the likelihood of a plumbing emergency in your home.	INCLUDED
DISCOUNT ON SERVICE AND REPAIRS:	Never pay full price again! Save big money on all service and repairs.	10%
SERVICE GUARANTEE:	If a problem should arise within the specified time period, we will return to your home and make it right at no additional cost to you!	2 YEARS
FIXTURE GUARANTEE:	Members receive warranties on all equipment installed.	MANUFACTURER
SERVICE FEE:	Save with reduced service fees. As a member of our club program you'll never pay extra!	\$69
INVESTMENT:		\$9.95/ MONTH

*Refer to terms and conditions.

PROOF

FRONT OF POCKET FOLDER

PROOF

BACK OF POCKET FOLDER

PROOF

100% SATISFACTION GUARANTEES

SERVICE & REPAIR GUARANTEE

If you are not 100% satisfied with the service we have provided, we will refund all of your money. If our plumbers smoke or swear in your home, are not drug tested, do not wear shoe covers, or leave your home without cleaning up, you do not pay for the service. If a repair fails in the first year, we will repair it again at no charge.

WHOLE-HOUSE REPIPING GUARANTEE

We guarantee that your whole-house repiping project will be completed on or before the date we have promised. We guarantee our workmanship for a period of 20 years. If your pipes fail at any time during that period (excluding acts of God, riot, or war), we will repair the failure at no charge. We guarantee that all materials used are as specified and up to code in your area. We also guarantee to protect the condition of your home.

EQUIPMENT & FIXTURE GUARANTEE

We guarantee that the equipment and/or fixtures we have installed in your home will perform as we have stated. If any equipment or fixture fails during normal use in the first year, we will either repair or replace the item at no charge to you.

